

Regarding WT Docket 01-309 and the ending of in-store testing of mobile phone by people with hearing aids, I recently purchased a new cellphone that is compatible with the telecoil of my hearing aid. That is, in testing various cellphones, I was able to locate one that works with my hearing aid telecoil. I would not have been able to locate that phone and make my decision if I could not test the phones in the stores, as most phones are not telecoil compatible. Store staff are not aware of those phones that do work with telecoils as the manufacturers do not indicate which phones those are. They only know of the phones that are "tty compatible". Eliminating in-store testing will prevent hard of hearing people from finding and buying cellphones that work best with their hearing aids.

Sincerely,

Don Senger

Past President, Self Help for Hard of Hearing People - California